

ATTENTION CLIENTS

Woodman Drive Animal Hospital is taking the COVID-19 situation very seriously and we are doing our part to slow the spread of the disease. We are following the guidelines set forth by both Governor Dewine and the AVMA, along with guidelines from state and local officials. It is our goal to protect our clients and our staff during this time by decreasing the amount of in-person interactions. As of this time, this is how we will be handling appointments.

-We are limiting appointments to need to be seen cases. This includes sick pets and pets who need updated vaccinations for boarding purposes or daycare purposes only. This will also include pets who need Rabies vaccination updated.

-There are certain situations under these circumstances where we may be able to provide telemedicine and prescribe medications for your pet without an appointment. These will be on a case by case basis.

-We will also be limiting elective surgical procedures that are not medically necessary in order to decrease the demand for surgical resources in the human field.

-If you have an appointment scheduled, please call the office when you arrive. We will have you wait in your car until we have an exam room ready to see your pet. We will either call you or come get you when it is time to come in for your appointment.

For clients who need to pick up medications or food for your pets. We ask that you please call ahead so that we can get your pets medications ready before you arrive. When you arrive, please call the office and we can take payment over the phone if you are paying by credit card and we will bring your medications and receipts to the car. If you need to pay by check or cash, please call when you arrive so that we can have your pets medication ready to be checked out to limit the amount of time you need to be in our waiting area.

The current COVID-19 situation is changing daily and we may need to change our current policies and practices to keep in line with regulatory requirements. Thank you for your understanding during this time.